

Sexual Assault Resources

University 24/7 Emergency Contact: **+1-217-333-1216**

Insurance/Travel Assist: **+1-866-693-6873**

wecare.illinois.edu

Remote Mental Health Counseling Services

Insurance/Travel Assist: **+1-866-693-6873**

Accessing Insurance & Teledoc

1. Call **+1-866-693-6873**
2. Provide Policy # (on front)
3. Explain the situation
4. Request assistance*
5. Keep case number
6. Keep receipts

* Request local care or download **Doctor Please!** to quickly access teledoc support for minor injuries, illness, and infections.

Potential Steps for Incident Management

- Quickly assess the situation.
- Safeguard students by any necessary/reasonable means.
- Obtain immediate emergency care as required.
- As required, use the university 24/7 emergency contact, insurance, U.S. embassy, and/or police in appropriate order.
- If no university contact, use best judgment and local advice
- Gather incident details and keep a record
- File report with International Safety and Security.
- Support all participants and manage rumors.
- Encourage responsible social media use and info sharing.
- Communicate with stakeholders as required.
- Take care of yourself.

Local Provider/Support # _____

Local Embassy # _____

Dept of State (24/7 Overseas Support): **+1-202-501-4444**

Local Police/911 # _____

Local Hospital/Other # _____

Student Reminders

- Student Code applies to university-related travel
- Local culture, laws, and legal systems differ
- Consider the risks of alcohol/drug use; never drink alone; drink responsibly and have a plan; always watch your drinks
- Travel in groups and watch out for peers



International Safety and Security


University 24/7 Emergency Contact: +1-217-333-1216

24/7 response line for students, faculty, and staff abroad

University International Safety and Security Staff

Andrew Collum & Rachael Dean

 safetyabroad@illinois.edu

 **+1-217-333-6104 (M-F, 8-5)**

 safetyabroad.illinois.edu

International Insurance/Travel Assist

Policy #s: **GLM N10893392** (Student), **GLM N14287310** (Fac/Staff)

Phone: **+1-312-935-9242** (Direct), **+1-866-693-6873** (Toll Free)

Email: GallagherGlobalAssistance@ajg.com