

How to access to the service ?

By phone: calling the 24/7 travel assistance phone number located on the ID card

AXA will verify the group eligibility and provide an activation code. Member's account will be valid for 180 days.

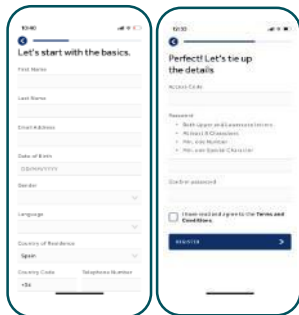
1

Download the application,
register & enter
access code



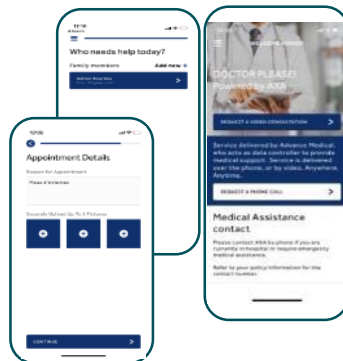
2

Register & enter
access code



3

Enter personal details,
request a video or call back.
Receive an email with
booking details.



4

Access to a MD via video (press 'start a video') or phone (doctor calls you) and access to doctors' notes/prescriptions

